



# Price and services

The price: **€27.50** excluding taxes per tracker

We agree in advance on a maximum number of trackers reserved for the duration of the event. Upon closure of registrations, we confirm the actual number of participants together and only invoice based on that figure.

**What is included in the price** (no additional fees for each of the following points) :

## In terms of equipment :

- ★ One tracker per participant
- ★ Additional tracker(s) provided at no cost (in case of issues): Quantity = 1 + 1% of participants
- ★ One additional tracker provided for the organizer (for your location during the event)
- ★ One additional tracker provided for your staff (photographer etc., can be visible or not on the map)
- ★ USB-C cables provided for charging the trackers
- ★ Pouches and tape for attaching the trackers to frames (soon to include special bikepacking mini bags for trackers)

## In terms of service :

- ★ Trackers charged before shipment to your event
- ★ Assistance at the start of the event: Documentation and tutorials for you and your participants, preparation together in advance
- ★ Remote technical support on the application during your event
- ★ Creation of the event on the MadCap application
- ★ Integration of the application with your website
- ★ Configuration of your own filters/categories before the event (Women, Pair, Top 10, etc.)
- ★ Configuration of your Checkpoints (CP) and tracks on the map before the event
- ★ Integration of your sponsors into the application and display of sponsors in the app on dotwatching screens during the event
- ★ Count of visits and viewers of your event (shareable numbers with your partners and sponsors) (tool currently under construction)
- ★ Free access for dotwatchers and free download of the application (or access to the website) for all audiences (Android, iOS, Web)
- ★ All features available in the app

## What is not included :



**Transport :** The outbound and return shipment of the trackers is at your expense. For everyone's peace of mind, we use our shipping service, which includes delivery with a signature required and insurance covering the value of the trackers in the package. The return label will be included, simply affix it to the return package. Everything is prepaid. Alternatively, free hand delivery in Paris is possible.

Round-trip transportation costs within France, including insurance and registered mail:

10 trackers: **€40** excluding taxes  
 20 trackers: **€50** excluding taxes  
 50 trackers: **€100** excluding taxes  
 If hand-delivered in Paris: **€0**



The security deposit is €150 per tracker. It will be charged if the tracker is not returned to us within 14 days after the end of the event by the participants or if the tracker is damaged.

You have two options regarding the handling of the deposits:

1- Self-Managed Deposits: You take care of managing the collection and return of deposits from the participants. In this case, you will be responsible for reimbursing us for any deposits withdrawn, and you will manage the deposit process directly with the participants.

2 - Digital Deposit Service: We can deploy a digital deposit system to avoid the hassle of collecting checks or cash at the event. Deposits can be handled at the time of registration, reducing additional stress on the day of your event. This service incurs a cost for MadCap, which will be passed on to your event.

Please let us know your preferred option so we can proceed accordingly.

Cost of digital deposit: **€2 per tracker**  
 If deposits managed by the organization: **€0**